TRANSEND

Express Migration Services
Project Type

	STANDARD	ADVANCED
	INCLUDES: ✓ Basic platform setup ✓ Data migration ✓ Transition / Cutover	**INCLUDES:** *Everything in Standard, and...* <u>Target setup consulting</u>: ✓ Object inventory report ✓ Provisioning review ✓ Provisioning services
PROJECT MANAGEMENT Senior Project Manager / Engineer Kick-off Meeting / Onboarding review Custom Project Plan	✓	✓

ADVANCED CONSULTING
 	
Consulting related to object provisioning in target
  ✓ Generate inventory report of all source objects [1]
  ✓ Review object report with customer
  ✓ Define object provisioning plan
Provision all required objects in target [1]
	✗
	Advanced Only!
		✓

BASIC PLATFORM SETUP Verify up to 3 domains in target [2] Target account licensing guidance Provision user accounts [3]	✓	✓

MIGRATION & CUTOVER
 	
Data Migration [4]
  ✓ Mailboxes (100 GB / Mailbox)
  ✓ Files (100 GB / User Drive)
Perform Cutover (update mail routing)
  ✓ Verify Cutover readiness
  ✓ Update DNS records (MX, SPF, Autodiscover)
	✓	✓

POST-TRANSITION SUPPORT Managed Help Desk (1 week) Troubleshooting & remediation, as necessary	✓	✓

Notes:

1. Advanced object reporting and <u>provisioning</u> is supported for the <u>following systems</u>.

2. <u>Google-to-Google migrations</u> that add the source domain to the target tenant require the Advanced Project Type.

3. User Account provisioning includes the following: Mailbox, Alias, Delegation, Forwarding.

4. During the Planning phase you will be presented with either a <u>Staged or Single-pass</u> migration methodology.

Enterprise Professional Services

For Projects with additional planning, consulting or testing needs, learn about <u>Enterprise Professional Services.</u>