TRANSEND

	STANDARD	ADVANCED
	Transend creates target user accounts, migrates data and performs the Cutover.	*You also have objects beyond user accounts that you need Transend to provision.*
SUPPORTED USERS:	**Up to 50**	**Up to 100**
PROJECT MANAGEMENT		
Dedicated Project Manager / Engineer	✓	✓
Kick-off Meeting / Onboarding review	✓	✓
Custom Project Plan	✓	✓
TARGET PLATFORM SETUP		
Register up to 3 domains in target [1]	✓	✓
Guidance related to licensing & subscriptions	✓	✓
Provision User Accounts [2] *Mailbox • Alias • Delegation • Forwarding*	✓	✓
ADVANCED SETUP		
Advanced object provisioning planning		✓
Advanced object provisioning [2] *Groups (Dist. Lists) • Resources • Shared objects*		✓
DATA MIGRATION		
Mailboxes: *Email • Calendar • Contacts • Tasks*	**100 GB / Mailbox**	**100 GB / Mailbox**
Files: *Google Drive • OneDrive / SharePoint*	**100 GB / Drive**	**100 GB / Drive**
Migration methodology options	Staged or Single-pass	Staged or Single-pass
TRANSITION TO NEW ENVIRONMENT		
Standard mail routing (Cutover) ➢ Schedule & prepare for Cutover ➢ Update DNS records (MX, SPF, Autodiscover)	✓	✓
POST-TRANSITION SUPPORT		
Managed Help Desk - *User* & **Admin** support	**1 week**	**2 weeks**

[1] *Tenant-to-tenant migrations that add the source domain to the target tenant require the Advanced Project Type.*

[2] *Object provisioning is supported when the Source and Target platforms include support systems.*

Enterprise Professional Services

For a more custom migration service with additional planning, consulting or testing because of complex requirements, please contact us to discuss Transend's Enterprise Professional Services.