

| PROJECT MANAGEMENT | | |
|--|---|---|
| Dedicated Project Manager / Engineer | ✓ | ✓ |
| Onboarding meeting | ✓ | ✓ |
| TARGET TENANT SETUP | | |
| Register up to 3 domains in target ¹ | ✓ | ✓ |
| Guidance related to licensing & subscriptions | ✓ | ✓ |
| PROVISIONING / ACCOUNT SETUP ² | | |
| Users (Mailbox • Alias • Delegation • Forwarding) | | ✓ |
| Groups • Distribution Lists • Resources | | ✓ |
| DATA MIGRATION | | |
| Mailboxes: <i>Email • Calendar • Contacts • Tasks</i> | 50 GB / Mailbox | 100 GB / Mailbox |
| Files: <i>Google Drive • OneDrive / SharePoint</i> | 50 GB / Drive | 100 GB / Drive |
| Migration methodology options | Staged or Single-pass | Staged or Single-pass |
| TRANSITION TO NEW ENVIRONMENT | | |
| Standard mail routing (Cutover) <ul style="list-style-type: none"> ➤ Schedule & prepare for Cutover ➤ Update DNS records (MX, SPF, Autodiscover) | ✓ | ✓ |
| POST-TRANSITION SUPPORT | | |
| Managed Help Desk - User & Admin support | 1 week | 2 weeks |

¹ Tenant-to-tenant migrations (Google to Google • M365 to M365 • GoDaddy365 to M365) that add the source domain to the target tenant require the Advanced Project Type.

² Provisioning is supported when the Source **and** Target platform include Microsoft 365, Exchange, or Google Workspace.

Enterprise Professional Services

For a more custom migration service with additional planning, consulting, testing (because of more complex requirements or otherwise), please reach out to discuss Transend's [Enterprise Professional Services](#).