TRANSEND

	STANDARD	ADVANCED
OVERVIEW		
Main difference between Project Types	*Transition between email environments. You need data migrated and mail routing updated so incoming mail is received in the target.*	*Same as Standard, but you also need provisioning services - Transend sets up user accounts, groups, distribution lists, etc. in the target.*
PROJECT MANAGEMENT		
Dedicated Project Manager / Engineer	✓	✓
Onboarding meeting	✓	✓
TARGET TENANT SETUP		
Register up to 3 domains in target [1]	✓	✓
Guidance related to licensing & subscriptions	✓	✓
PROVISIONING / ACCOUNT SETUP [2]		
Users (Mailbox • Alias • Delegation • Forwarding)		✓
Groups • Distribution Lists • Resources		✓
DATA MIGRATION		
Mailboxes: *Email • Calendar • Contacts • Tasks*	**50 GB / Mailbox**	**100 GB / Mailbox**
Files: *Google (My) Drive • OneDrive*	**50 GB / Drive**	**100 GB / Drive**
Migration methodology options	➤ Staged ➤ Single-pass	➤ Staged ➤ Single-pass
TRANSITION TO NEW ENVIRONMENT		
Standard mail routing ➤ Schedule & prepare for Cutover ➤ Update DNS records (MX, SPF, Autodiscover)	✓	✓
POST-TRANSITION SUPPORT		
Managed Help Desk ➤ *User* & **Admin** support	**1 week**	**2 weeks**

[1] *Tenant-to-tenant migration projects (Google to Google • M365 to M365) that add the source domain in the target tenant require the Advanced Project Type.*

[2] *Provisioning is supported when the Source **and** Target platform include Microsoft 365, Exchange, or Google Workspace.*

OUT OF SCOPE REQUIREMENTS
Discuss additional requirements during your Onboarding meeting to understand options. Examples include:
➢ Organization files (SharePoint • Google Shared Drives)
➢ Bulk domain registration
➢ Mail routing with 3rd party integrations (beyond DNS records)
➢ Advanced configuration - local directory, directory sync, hybrid identity/migration
➢ Pilot testing
➢ Consulting services related to planning or additional managed/advanced service needs. Learn More

Enterprise Services – for a more custom migration service with additional planning, consulting, testing because of more complex requirements, please reach out to discuss Transend's Enterprise Professional Services.